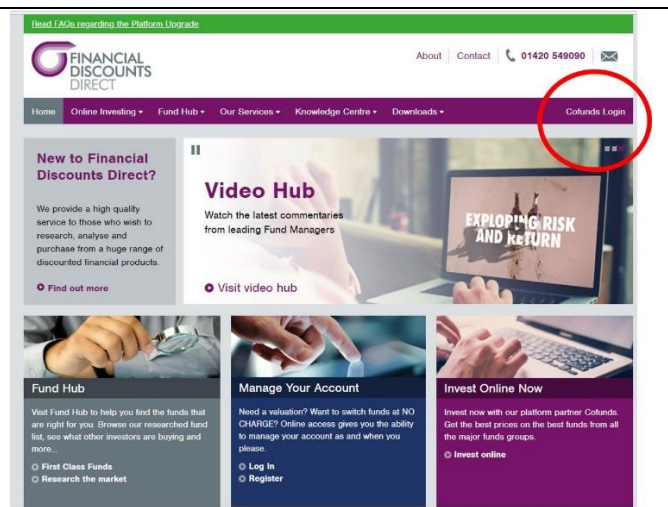
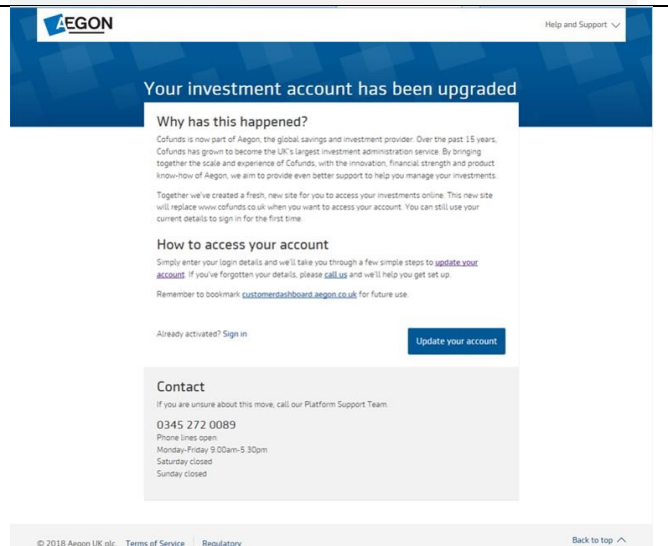


Logging onto your online account for the first time after the Upgrade

Visit www.financialdiscounts.com and click on Login



When you first log on this is the screen you will see



You will be asked to activate your online Aegon Account

The screenshot shows the 'Account set up' page with a progress bar indicating the current step is 'Activation'. A circular badge on the right says 'Only takes 4 mins'. The main heading is 'Before you begin'. Below it, there is a list of benefits: 'Manage your investments', 'See the value of your account', 'Update your personal details', and 'See your documents'. A note states: 'You must use your existing Cofunds sign in details to activate. If you don't remember your details, please [get in touch](#).' A 'Start >' button is at the bottom right. The footer contains '© 2018 Aegon UK plc. Terms of Service Regulatory' and a 'Back to top' link.

First, enter your existing Cofunds sign in details

The screenshot shows the 'Account set up' page at the 'Activation' step. The heading is 'Enter your previous sign in details'. A note says: 'Your online account has been updated and has new security in place to protect you and your investments.' The form fields include: 'Client Reference', 'Password' (with a 'Forgotten your password?' link), 'Date of birth' (with dropdowns for Day, Month, and Year), and a reCAPTCHA 'I'm not a robot' checkbox. A 'Next >' button is at the bottom right. The footer contains '© 2018 Aegon UK plc. Terms of Service Regulatory' and a 'Back to top' link.

You will then be asked to enter an email address - please note this must be unique for each account holder

The screenshot shows the 'Account activation' page at the 'Activation' step. The heading is 'Set up your new sign in details'. A note says: 'Your email address will be your username for signing in'. The form fields include: 'Your personal email address' (with a note: 'Use your personal email address rather than a work email, for continual access.') and 'Confirm email address'. A 'Next >' button is at the bottom right. The footer contains '© 2018 Aegon UK plc. Terms of Service Regulatory' and a 'Back to top' link.

Next you will be asked to create a password

The screenshot shows the 'Create password' step of the account activation process. At the top, the AEGON logo is on the left, and 'Help and Support' is on the right. Below the logo is a 'Cancel request' link. The main header is 'Account activation' with a progress bar showing steps: Begin, Activation, Username, Security, Communication, and Verify. The 'Create password' section includes a text input field with the instruction 'Enter a password which meets the required security strength or better.' Below this is a 'Create password' label and a 'Required for security strength' section with a grid of checkboxes: 'Upper case character(s)', 'Lower case character(s)', 'Number(s)', 'Minimum 8 characters', 'No sequential numbers', and 'No spaces'. There is a 'Re-type password' input field, a 'Cancel request' link, and a 'Next >' button. At the bottom, there is a footer with '© 2018 Aegon UK plc.', 'Terms of Service', 'Regulatory', and 'Back to top ^'.

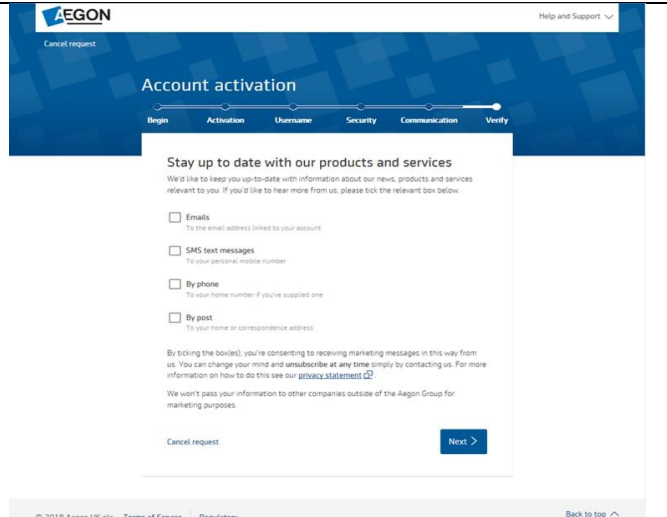
You will then be asked to enter at least one contact telephone number

The screenshot shows the 'Provide at least one contact number for security' step. It features the same AEGON header and progress bar as the previous step. The main heading is 'Provide at least one contact number for security' with the instruction 'We'll use these number(s) to authorise some transactions and/or help recover your account.' Below this, it states 'We won't use your phone number(s) for promotions or offers, unless you permit us to do so - We'll ask you about this later on:'. There are three input fields: 'Personal mobile number' (with example 'UK mobile phone number only (e.g. 07123 456 789)'), 'Home landline phone number' (with example 'UK home landline number (e.g. 01234 567890)'), and 'Work direct dial phone number' (with example 'UK landline or mobile number (e.g. 01234 567890 or 07123 456 789)'). There is a 'Cancel request' link and a 'Next >' button. The footer is identical to the previous step.

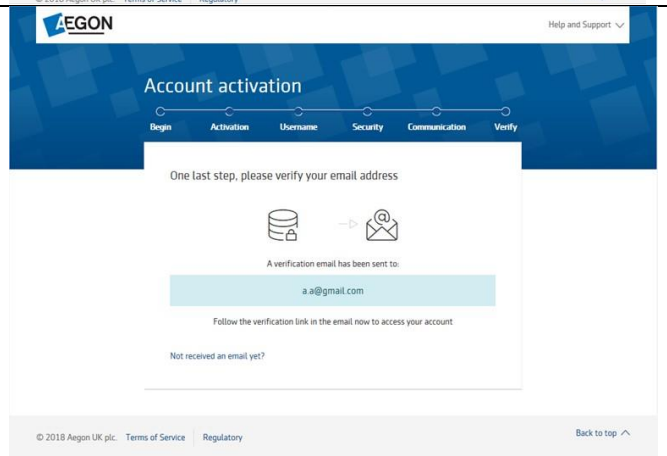
Next you will be asked to create a 6 digit security PIN

The screenshot shows the 'Create security PIN code' step. It features the same AEGON header and progress bar. The main heading is 'Create security PIN code' with the instruction 'You'll need this if you need to reset your password.' Below this, it says 'Create 6-digit security PIN' and 'Don't use these for security:'. There is a list of checkboxes: 'Less than 6 digits', 'Sequence of numbers (example 123456)', 'Same number together (example 2222)', 'Letter(s)', and 'Spaces'. A note states 'To help protect your account, avoid using your date of birth or part of your phone number.' There is a 'Re-enter your 6-digit security PIN' input field, a 'Cancel request' link, and a 'Next >' button. The footer is identical to the previous steps.

You will then be asked how you would like to receive marketing messages from Aegon



The last step is to verify your email address



If you have any questions or need assistance please call us on 08085 498 477 or email info@financialdiscounts.com